

DATA SUBJECT RIGHTS REQUEST FORMS

Instructions for completion

- 1. Select the appropriate form(s) for submission by ticking $[\ensuremath{\slashed U}]$ on the table below then proceed to the form to compete the details.
- 2. Once completed, please submit the form along with any supporting documentation to nbkdpo@nationalbank.co.ke or by delivery in person or postal mail to:

National Bank of Kenya C/o Data Protection Officer National Bank Building, Harambee Avenue P.O. Box 72866 – 00200 Nairobi, Kenya

| | FORM | TITLE | SUBMISSION |
|----|-------------------------------------|---|------------|
| 1. | FORM DPG 1 (r. 7 (2) & (r.8 (2)) | Request for restriction or objection to the processing of personal data | |
| 2. | FORM DPG 2 (r. 9(2)) | Request for access to personal data | |
| 3. | FORM DPG 3 (r.10 (2)) | Request for rectification | |
| 4. | FORM DPG 4 (r. 11 (2)) | Request for data portability | |
| 5. | FORM DPG 5 (r.12(2)) | Request for erasure of personal data | |



FORM DPG 1 (r. 7 (2) & (r.8 (2))

REQUEST FOR RESTRICTION OR OBJECTION TO THE PROCESSING OF PERSONAL DATA

Note

- (i) Documentary evidence in support of the objection may be required.
- (ii) Where the space provided for in this Form is inadequate, submit information as an annexure

| (iii) All fields marked as * are mandatory |
|---|
| A. NATURE OF REQUEST Mark the appropriate box with an "x". |
| Request for: |
| RESTRICTION OBJECTION |
| B. DETAILS OF THE DATA SUBJECT |
| Name*: |
| Identity Number*: |
| Phone number*: |
| E-mail address*: |
| |
| (Your details below where initiating the request for a minor or a person who has no capacity) |
| Name*: |
| Relationship with the Data Subject*: |
| Relationship with the Data Subject |
| Contact Information*: |
| |
| |
| Contact Information*: |
| Contact Information*: C. REASONS FOR THE REQUEST |
| Contact Information*: C. REASONS FOR THE REQUEST |
| Contact Information*: C. REASONS FOR THE REQUEST |
| Contact Information*: C. REASONS FOR THE REQUEST |
| C. REASONS FOR THE REQUEST (Please provide detailed reasons for the restriction or objection) |
| C. REASONS FOR THE REQUEST (Please provide detailed reasons for the restriction or objection) D. DECLARATION |



FORM DPG 2 (r. 9(2))

REQUEST FOR ACCESS TO PERSONAL DATA

Note:

- (i) Documentary evidence in support of this request may be required.

| (ii) Where the space provided for in this Form is inadequate, submit information as an annexure (iii) All fields marked as * are mandatory |
|--|
| A. NATURE OF REQUEST (This section is to provide the details of the Data Subject). |
| Name*: |
| Identity Number*: |
| Phone number*: |
| E-mail address: |
| (Provide the following details where making a request on behalf of a minor or a person who has no capacity) |
| Name*: |
| Relationship with the Data Subject*: |
| Contact Information*: |
| B. DETAILS OF THE PERSONAL DATA REQUESTED |
| (Describe the personal data requested) |
| |
| MODE OF ACCESS |
| I would like to: (check all that apply) |
| Inspect the record |
| Listen to the record |
| Have a copy of the record made available to me in the following format: |
| Photocopy (Please note that copying costs will apply) number of copies required: |
| Electronic |
| Transcript (Please note that transcription charges may apply) |
| Other (specify) |



| | A Substituting of Reb droup 1 E |
|---|--|
| DELIVERY METHOD | |
| Collection in person | |
| By mail (provide address where different / in ac | ldition to details provided above) |
| Town/City: | |
| By e-mail (provide email address where differe | nt / in addition to details provided) |
| | |
| ECLARATION | |
| any attempt to access personal data through misr | epresentation may result in prosecution. |
| | |
| I certify that the information given in this applic | eation is true. |
| | |
| nature | Date |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |



(r.10(2))

A Subsidiary of KCB Group PLC

REQUEST FOR RECTIFICATION

Fill as appropriate

FORM DPG 3

Note:

- (i) Documentary evidence in support of this request may be required.
- (ii) Where the space provided for in this Form is inadequate, submit information as an annexure
- (iii) All fields marked as * are mandatory

A. DETAILS OF THE DATA SUBJECT

| (This section is to provide the details of the Data Subject) |) . |
|--|--|
| Name*: | |
| Identity Number*: | |
| Phone number*: | |
| E-mail address: | |
| (Provide the following details where making a request no capacity) | on behalf of a minor or a person who has |
| Name*: | |
| Relationship with the Data Subject*: | |
| Contact Information*: | |
| Signature | Date |



| 2. 3. 4. 5. B. DECLARATION Note any attempt to rectify personal data through misrepresentation may result in prosecution. I confirm that I have read and understood the terms of this request form and certify that the information given in this application is true. | DECLARATION The any attempt to rectify personal data through misrepresentation may result in prosecution. I confirm that I have read and understood the terms of this request form and certify that the information given in this application is true. | | Personal data to be corrected e.g., name, residential status, and mobile number, email address etc. | Proposed change | Reason for the proposed change |
|--|--|----|---|--|--------------------------------|
| DECLARATION ote any attempt to rectify personal data through misrepresentation may result in prosecution. I confirm that I have read and understood the terms of this request form and certify that the information given in this application is true. | DECLARATION The any attempt to rectify personal data through misrepresentation may result in prosecution. I confirm that I have read and understood the terms of this request form and certify that the information given in this application is true. | • | | | |
| DECLARATION ote any attempt to rectify personal data through misrepresentation may result in prosecution. I confirm that I have read and understood the terms of this request form and certify that the information given in this application is true. | DECLARATION The any attempt to rectify personal data through misrepresentation may result in prosecution. I confirm that I have read and understood the terms of this request form and certify that the information given in this application is true. | ,. | | | |
| DECLARATION the any attempt to rectify personal data through misrepresentation may result in prosecution. I confirm that I have read and understood the terms of this request form and certify that the information given in this application is true. | DECLARATION te any attempt to rectify personal data through misrepresentation may result in prosecution. I confirm that I have read and understood the terms of this request form and certify that the information given in this application is true. | • | | | |
| DECLARATION to the any attempt to rectify personal data through misrepresentation may result in prosecution. I confirm that I have read and understood the terms of this request form and certify that the information given in this application is true. | DECLARATION te any attempt to rectify personal data through misrepresentation may result in prosecution. I confirm that I have read and understood the terms of this request form and certify that the information given in this application is true. | | | | |
| I confirm that I have read and understood the terms of this request form and certify that the information given in this application is true. | I confirm that I have read and understood the terms of this request form and certify that the information given in this application is true. | j. | | | |
| | | | any attempt to rectify personal I confirm that I have read | and understood the terms of this reque | |
| gnature Date | nature Date | | | | |
| | | gn | ature | Date | |



FORM DPG 4 (r. 11 (2))

REQUEST FOR DATA PORTABILITY

Note:

- (i) Documentary evidence in support of this request may be required.
- (ii) Where the space provided for in this Form is inadequate, submit information as an annexure.
- (iii) All fields marked as * are mandatory.

| | D TO 10 | ** | | mere. | TO 4 PEG 4 | OTIE | TROP |
|---|---------|----|-------|----------|------------|------|-----------------|
| Δ | DETA | | () H | - T H B) | Ι) Δ΄Τ΄ Δ | SUR | 8. I H) (" I ' |

| A. DETAILS OF THE DATA SUBJECT |
|---|
| (This section is to provide the details of the Data Subject). |
| Name*: |
| Identity Number*: |
| Phone number*: |
| E-mail address: |
| (Provide the following details where making a request on behalf of a minor or a person who has no capacity) |
| Name*: |
| Relationship with the Data Subject*: |
| Contact Information*: |
| B. DETAILS OF THE REQUEST |
| Please transfer a copy of my personal data to*: |
| By either: |
| ■ Emailing a copy to them at |
| Mailing to (Please provide address) |
| Others (Please specify) |
| DECLARATION |
| Note, any attempt to port personal data through misrepresentation may result in prosecution. |
| I certify that the information given in this application is accurate to the best of my knowledge. |
| Signature Date |



FORM DPG 5 (r.12(2))

REQUEST FOR ERASURE OF PERSONAL DATA

Fill as appropriate

Note:

- (i) Documentary evidence in support of this request may be required.
- (ii) Where the space provided for in this Form is inadequate, submit information as an annexure
- (iii) All fields marked as * are mandatory

unlawful.

| A. DETA | AILS OF THE DATA SUBJECT | |
|----------------------|--|--------------------------------|
| (This sec | ction is to provide the details of the Data Subject). | |
| Name*: . | | |
| Identity N | Number*: | |
| Phone nu | mber*: | |
| E-mail ac | ldress: | |
| | | |
| (Provide no capac | the following details where making a request on behalf ity) | of a minor or a person who has |
| Name*: . | | |
| Relations | hip with the Data Subject*: | |
| Contact I | nformation*: | |
| | | |
| REASO | N FOR ERASURE REQUEST | |
| (Tick the | appropriate box) | |
| a) | Your personal data is no longer necessary for the purpose for which it was originally collected. | |
| b) | You have withdrawn consent that was the lawful basis for retaining the personal data. | |
| c) | You object to the processing of your personal data and there is no overriding legitimate interest to continue the processing | |
| d) | The processing of your personal data has been | |



| e) | Required to comply with a legal obligation. | |
|-------|---|--|
| | | |
| | NAL DATA TO BE ERASED | |
| cribe | the personal data you wish to have erased. | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

D. DECLARATION

Note any attempt to access personal data through misrepresentation may result in prosecution.



| I confirm that I have read and understood the te | erms of this request form and certify that the |
|--|--|
| information given in this application is true. | and certify that the |
| | |
| Signature | Date |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |